



Default Management Plan – A Plan for Student and School Success

Memorial University is an eligible foreign institution for U.S. Financial Aid at its three campuses – St. John’s, Grenfell and Marine Institute. Coordination of the Direct Loan Program are the responsibility of the International Student Coordinator, located at the St. John’s campus. The coordinator works with undergraduate and graduate students during the application and administration of the US Direct Loan Program.

Prospective students are contacted by the International Student Coordinator to provide information about accessing the Direct Loan Program.

Returning students are contacted as well to ensure relevant information and their annual MPN is completed. The International Student Coordinator is available Monday to Friday, during regular business hours via telephone, email or in person to discuss borrowing processes, policies and procedures, and funding options.

Entrance Counselling

All Memorial University student (first time) borrowers are required to complete Entrance Counselling before a loan is disbursed. They are directed to go to <https://studentaid.gov/entrance-counseling/> for completion. Once completed, it is made note in the student’s file.

By completing Entrance Counselling, student will gain insight into the terms and conditions of their loan and their rights and responsibilities. They will also learn what a loan is, how interest works, their options for repayment and how to avoid delinquency and default.

Financial Literacy Borrowers

In addition to Entrance and Exit Counselling, (<https://studentaid.gov>), Memorial /University students can obtain debt management and budgeting information from <https://www.mun.ca/scholarships/financialaid/usdirectlending.php> and obtain printed material from the office located at A-1002.

Satisfactory Academic Performance (SAP)

Following the U.S. Department of Education regulation that requires institutions approved to disburse Title IV Aid establish minimum standards for Satisfactory Academic Progress (SAP) for U.S. students receiving Federal student loan funding. SAP is a measure of whether a student is progressing adequately toward completion of his/her course of study. It is evaluated at the end of each term once grades are released. If a student has not passed SAP, the student is notified of their next steps.

Enrollment Reporting

As per the US Department of Education, the University reports enrollment every 60 days via the National Student Loan Database System (NSLDS) for all students with current and previous student loans. It is at this time that the International Student Coordinator is able to determine which students are no longer in full-time studies or have withdrawn and is able to report the change in status and the effective date via

NSLDS. This will ensure loan repayment dates are accurately based on last date of attendance. Those affected students will be contacted for exit counselling.

Exit counselling

All students who are no longer in full-time studies (graduate, withdraw or drop to less than half-time studies) are required to complete exit counseling. A letter is sent those students regarding the requirement to complete Exit Counselling. The following links are included to assist with this requirement.

<https://studentloans.gov/myDirectLoan/index.action>

<https://studentaid.gov/exit-counseling/>

<https://www.usa.gov/student-loans>

This is to ensure that the student understands their loan obligations and are prepared for repayment.