

## Battery Facility Graduate Student Accommodations FAQ

### What to Expect

**1. Where is the Battery Facility located?**

The Battery Facility is located on historic Signal Hill in St. John's, Newfoundland and Labrador, Canada. The street address is: 100 Signal Hill Rd, St. John's, NL A1A 1B3, Canada. According to [Google Maps](#), the Battery Facility is about a 40-minute walk or an 8-minute drive from Memorial University's [St. John's Campus](#).

**2. Where are the rooms located?**

Rooms are available in both the harbor wing and tower wing areas of the Facility. Both are located on the south side of the building, furthest from Signal Hill Road.

**3. Am I guaranteed to get my preferred room type?**

No. Rooms are assigned based on a criteria checklist. You may or may not be assigned your preferred room type.

**4. What is provided in my room?**

Each single bedroom comes complete with an ensuite bathroom (toilet, sink, bathtub/shower combo), a double or queen size bed, apartment-sized refrigerator, desk, chair and lighting. Internet and utilities (wired and wireless) are included.

**5. Will laundry facilities be available onsite?**

Yes. Full size washers and dryers (four of each) are available. The machines are pay-per-use, using individuals' [campus cards](#). Laundry detergent (high efficiency only) is not provided and must be supplied by users.

**6. Is extra storage space available for residents?**

There are no dedicated storage areas for residents outside of individual rooms. Currently there is no internal space for bicycle storage, are available outside.

**7. Are meals and food provided?**

No. Retail and meal plans are available for purchase and use on the main campus. Each graduate student is expected to provide and prepare their own meals using the communal kitchen areas on each floor of the accommodations. Cookware and dishes are not provided.

**8. Are there allergen-free cooking areas available?**

No, there are no dedicated allergen-free cooking areas available.

**9. What kind of food and grocery options are available nearby?**

There are several grocery stores within reasonable walking distance, including one with a delivery service. There are also full-service restaurants available nearby. In addition, the shuttle makes a stop at the Memorial Stadium Dominion every evening.

**10. Is parking available?**

Minimal parking availability (at an additional fee) is planned, but is not guaranteed. In your application you must identify if parking is desired. Further information about parking will be made available as details are established.

**11. Is there transportation to the St. John's campus and the Marine Institute?**

A mid-sized shuttle offers transportation from the Battery to Memorial (along with service to a local grocery store) on a regular schedule, Monday- Friday, including morning, afternoon and evening runs. The service is not available on official Memorial University holidays, and the schedule is subject to change. The Battery is about a 40-minute walk or 8-minute drive from Memorial University's St. John's Campus.

**12. Is mail service available?**

Mail service will be provided through mail boxes located at the St. John's Campus on the ground floor of MacPherson College. You will be assigned a mailbox and secure key. For packages and larger items, you will be notified via email that these are to be picked up in the main student residences office located in Hatcher House, room 313.

**13. Is TV included in the price?**

Cable fees and TV sets are not included in the accommodation rates; however, hook-ups are available in-room at the cost and responsibility of individual residents.

**14. Is high-speed internet included in the accommodations price?**

Yes, both wired and wireless internet are included.

**15. Are cooking appliance allowed in the rooms?**

No cooking appliances of any kind (including microwaves, toasters, popcorn poppers, deep-fryers, toaster ovens, etc.) are allowed in individual rooms. All cooking appliances must be used in the shared kitchen areas.

**16. Are house-keeping services provided?**

No. Residents are responsible for cleaning their own rooms, and are also expected to clean up after themselves (dishes, belongings, etc.) in all common areas. Public areas will be cleaned by custodial staff.

**17. Will jobs for students be available at the Battery Facility?**

Since the Battery Facility is in its early stages of operating, the opportunities for student employment are minimal; however, 2 residence coordinators (RC) will be recruited from the existing tenant pool.

**18. Is the Battery Facility co-ed?**

Yes, all floors are co-ed.

## Safety and Security

**1. What security measures are in place?**

The Battery is a fully secured building with external 24-hour locks, as well as internal locks on private rooms and common areas. There are also cameras located around the exterior of the facility. It is monitored by students, Residence Co-ordinators and Campus Enforcement and Patrol.

**2. What is a Residence Coordinator?**

RC's are graduate students who also live with you in this facility. They will be available as a resource for support and emergency help.

**3. What do I do if there is an emergency?**

You will be provided appropriate information and contacts to support you in the event you need assistance with the facility or of a personal nature. These will include numbers, emails, and processes and procedures. In addition, two Residence Coordinators will be available for emergencies.

**4. Are the room's wheelchair accessible?**

Wheelchair accessible rooms are expected to be available in late 2016. The elevator will not be operational until the phase one renovations are completed. Some rooms are also equipped with increased visual fire alarm strobes.

**5. Should I purchase tenant insurance?**

It is recommended that you acquire tenant insurance to cover replacement value of personal goods and belongings. The university's insurance does not cover personal belongings in the accommodations.

**6. What are the rules about visitors?**

Residents are permitted to have visitors, however the resident is responsible for the conduct, behavior and safety of a visitor at all times. Long-term, frequent overnight visitors are not permitted. Parking for visitors may not be available.

**7. May I sublet my room?**

No, subletting is not permitted. The resident of a room must be the person who signed the Accommodations Agreement.

**8. Is smoking allowed at the Battery?**

No, Memorial is a smoke-free university. Smoking is prohibited in all areas of the Battery facility.

**9. Is alcohol allowed at the Battery?**

Yes, as long as all laws of Newfoundland and Labrador are followed, as well as the Accommodations Agreement and [Student Code of Conduct](#). Bottles are discouraged, so please use cans.

**Financial/Payment information**

**1. What are the rental rates?**

2. Room Description 3.	Standard Rate (Monthly)	Introductory Rate <sup>1</sup> (Monthly)
Harbour Wing (Hillside View)	\$650.00	\$550.00
Harbour Wing (Ocean View)	\$675.00	\$575.00
Tower (Hillside View) <sup>2</sup>	\$700.00 <sup>3</sup>	\$600.00
Tower (Ocean View) <sup>2</sup>	\$725.00 <sup>3</sup>	\$625.00
Tower – Accessible Rooms (Hillside View) <sup>2</sup>	\$650.00	\$550.00

<sup>1</sup> The above introductory rates will only apply as construction in other areas of the Battery facility is ongoing, planned services and amenities (such as a coffee shop or eatery) are absent, and projected programming at the facility does not exist. As construction is completed (expected to be 2016-17), services are implemented, and programming is introduced, monthly rates will return to the Board of Regents-approved standard rates above. Residents who are living at the Battery during this rate change will be given a minimum of 3-months' notice prior to change.

<sup>2</sup> Application and availability of Tower rooms are expected for late-fall 2015. Updates and announcements will be advertised. While accessible rooms will be available at this time, elevators within the facility will not be completed until 2016-17.

<sup>3</sup> Standard rates for these rooms are subject to Board of Regents' approval.

**4. Why is there an introductory rate?**

The introductory rate is being offered to reflect the ongoing renovations in the adjacent section of the building, and because some amenities (such as proposed food service locations) and onsite public engagement programming, will not be available until 2016-2017.

**5. How do I pay my rent?**

Upon acceptance, you will receive a letter outlining monthly rent is due and payable on the first day of each month.

**Accommodations agreement**

**1. How long can I live at the Battery Facility Graduate Student Accommodations?**

Upon acceptance, you will sign a legally binding Accommodations Agreement. This is considered an initial one-year contract and can be renewed for a maximum of two years in total. Your Resident's Record will be reviewed upon your application to renew your contract.

**2. What happens if I need to leave my accommodations prior to the end of my contract?**

We will require 30 days' notice of intent to end your initial agreement.

**3. When can I move into my room?**

You can move into your room on the first day of the first month of your agreement, unless another arrangement has been made with Student Residences.

**4. When must I move out of my room?**

You must leave your room by 11:59 p.m. of the last day of the last month of your Resident's Agreement. All personal belongings must be removed from the room, and the room must be cleaned and left in the same condition as when you moved in.

**5. What if I don't see an answer to my question?**

Student residence staff are here to support you at all times. Please contact us at:

Tel: 709.864.7590, Fax: 709.864.3520, [housing@mun.ca](mailto:housing@mun.ca)

Mailing Address:

Student Residences  
Main Office, Hatcher House  
Memorial University  
St. John's, NL  
Canada  
A1B 3P7