

## For Undergraduate Learners

**Q: Where do I find general information about the Undergraduate program?**

A: <https://www.mun.ca/medicine/studenthandbook/>

**Q: Who do I contact for general undergraduate issues in New Brunswick?**

A: Saint John – Lisa Russell (506.648.7203)  
Moncton – Caitlin Robertson (506.857.5717)  
Fredericton – Robin Lathangue (506.447.4149)  
Upper River Valley – Deborah Lutes (506.375.2922)  
Miramichi – Tara Black (506.623.3357)

**Q: Who do I call for general information if my student is on a pre-clerkship rotation?**

A: **For the Community visit (Phase 1)**

Renée Mercer, Academic Program Administrator  
[CHH.ugme@med.mun.ca](mailto:CHH.ugme@med.mun.ca) (709.864.6026)

**For the Black Bag Rotation (Phase 2)**

Sarah Eustace, Academic Program Assistant  
[fm.ugme@med.mun.ca](mailto:fm.ugme@med.mun.ca) (709.864.6485)

**Q: Who do I contact for issues with students on Rural FM Clerkship rotations (Phase 4)?**

A: Michelle Holloway, FM Secretary  
[Rfm.clerkship@med.mun.ca](mailto:Rfm.clerkship@med.mun.ca) (709.864.6511)

**Q: What is the role of Learner Well-Being and Success and how do I reach them?**

A: <https://www.mun.ca/medicine/administrative-departments/learner-well-being-and-success/>

**New Brunswick specific Student Affairs contacts:**

<https://www.mun.ca/medicine/administrative-departments/learner-well-being-and-success/career-advising/new-brunswick-learners/>

**Q: Can a medical student / learner access the Newfoundland Labrador Medical Association (NLMA) InConfidence program?**

A: Yes, learners can get connected to help through the NLMA, they can self-refer using links on the NLMA website.

<http://nlma.nl.ca/wellness/wellness-support-line/>

Username: nlma

Passcode: inconfidence

The service can be accessed 24/7 by calling 1-877-418-2181

**Q: When do I contact a Distributed Medical Education (DME) admin support?**

A: It is reasonable to contact RMEN leads / APAs when issues arise rurally that may be able to be solved with some assistance locally, such as those that relate to travel, rotations, etc. For NB inquiries please contact Lisa Russell at [lisa.russell@horizonnb.ca](mailto:lisa.russell@horizonnb.ca) (506.648.7203)

**Q: Who can medical students contact for financial consulting?**

A: Anders Jensen, Learner Success Consultant, [lwsfinancial@mun.ca](mailto:lwsfinancial@mun.ca)

**Q: Who do I contact regarding Academic and Clinical Accommodations?**

A: For information contact: Charlotte Dove, Student Well-Being Consultant  
[studentwellness@med.mun.ca](mailto:studentwellness@med.mun.ca).

Students with disabilities are supported through our Accommodations for Students with Disabilities policy <http://www.mun.ca/policy/site/policy.php?id=239>.

Special Accommodations for Medical Counsel of Canada Qualifying Examinations:  
Information regarding accommodations for MCCQE examinations is available on the website: <https://mcc.ca/examinations/test-accommodations/>.