It is recommended to use Mozilla/Firefox or Chrome when logging into the Banner 9 environment. There are existing bugs in the layout and rendering associated with Internet Explorer.

Once you have received an email with your Banner ID you can proceed with the following.

1) Set your password here: https://www.ban.mun.ca
   Click on the “Forgot Password” link
2) Password setting and recovery is only available through email. You need to enter your Ethos User ID here NOT your email address. Click the SUBMIT button.
3) You will see a pop up message stating an email has been sent to your account, click ok to close.
4) Once you receive the email “Banner Password Reset” click on the link, enter your new password and click the SUBMIT button. Please note, your password must contain a digit, an alpha and a special character, and be at least 8 bytes in length.
5) You will receive another email with the subject “Your Banner Password Reset successfully”
6) You can then proceed to https://www.ban.mun.ca/ and log into Banner 9.
7) DO NOT bookmark this link (it re-directs to Ethos and bookmarks the re-directed page which causes errors.) You can manually use https://www.mun.ca/its/banner9/login.php (see second screen shot below)