How To: Verify That Your Android Device Can Receive Push Notifications

After your AppArmor Safety app (MUN Safe) comes out of App Hibernation, it still may not be able to send Push Notifications until you explicitly give it information. To verify that your Android device can still receive push notifications, follow these instructions.

Instructions

1. Open your AppArmor custom-branded safety app on your device. All safety apps come with an About/Preferences button. Press it to navigate to the About/Preferences menu, and then press the Notification Settings button.

2. The Notification Settings menu will display the status of your device’s ability to receive Push Notifications.
3. If Push Notifications are Not Allowed, then the app has not been given permission to receive Push Notifications or the permission has been revoked. Press the Check Settings button. You will be pushed out to your AppArmor Safety app’s notification settings, where you can enable Push Notifications.

![AppArmor Demo](image-url)

Push Notifications

Notification Settings
Below you can manage your global push notification settings for this app. Enable or disable your notification preferences by using the button below.

Having trouble receiving alerts even with the button toggled to “enabled”? Try our troubleshooter underneath the version code below.

Notifications: Not Allowed

Check Settings

Please Note: The “Show Notifications” option must be enabled for this app within Settings on your device.

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Trouble receiving notifications? Tap here to launch our troubleshooter.
4. If Push Notifications are **Disabled**, then your app has been given permission to receive Push Notifications, but you are not subscribed to a Push Notification channel. Tap the **Enable Notifications** button to subscribe to a Push Notification channel.
5. If Push Notifications are Enabled, then you should be good to go! Use the Push Notification Troubleshooter to send a notification directly to your device and test them out!

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