

DETECTING A MALICIOUS EMAIL

KNOW THE SIGNS!

From: Ariel Villegas <villegas@uni.edu.mx>
Date: August 22, 2017 at 6:35:14 PM NDT
To: undisclosed-recipients;
Subject: Mun update

You have exceeded your email gouta limit. You have 48 hours to update your account. [Click here:](#) to upgrade your account to 10GB.

<https://docs.google.com/forms/d/e/1faipqlsfrbazc1dqj8pyfx7ay72sgdz/viewform>
Click to follow link

Thanks for your understanding.
Mun Email team

Callouts:
- Unusual Sender Address (points to sender email)
- Spelling or Grammar Errors (points to 'gouta' and '10GB')
- Depersonalized (points to 'undisclosed-recipients')
- Urgency to Act (points to '48 hours')
- Too Good to be True (points to '10GB')
- Vague Contact Information (points to signature)
- Hover Shows Unusual Link (points to link tooltip)

Report malicious emails to the ITS Service Desk at help@mun.ca or **864-4595**

Do not forward the message to others as a warning; this expands the number of accounts that could be affected.