



# Curriculum Vitae for Dr. Dianne P. Ford

(Date: September 3, 2018)

Newfoundland & Labrador, Canada

## Work Experience (Academic)

- September 2018 – present Professor  
Faculty of Business Administration, Memorial University of Newfoundland, St. John's, NL  
Teaching load of 5 (2018/19)
- September 2010 – August 31, 2018 Associate Professor  
Faculty of Business Administration, Memorial University of Newfoundland, St. John's, NL  
One course remission for research (Clause 3.25) 2010/11-2015/16  
One course remission for Area Group Coordinator (2016/17)  
Teaching load of 5 (2017/18)
- January 2007 - September 2010 Assistant Professor  
Faculty of Business Administration, Memorial University of Newfoundland, St. John's, NL  
One course remission for research (Clause 3.25) each year.
- July 2004 - December 2006 Assistant Professor  
School of Business & Economics, Nipissing University, North Bay, ON  
No course remissions: taught 5 consecutive semesters (Yr 1: 7 courses; Yr 2: 8 courses)
- January 2003 – April 2003 Adjunct Professor I  
Queen's School of Business, Queen's University, Kingston, ON
- 2001-2003 Teaching Assistant  
Queen's School of Business, Queen's University, Kingston, ON
- September 1999 - August 2000 Sessional Lecturer  
College of Commerce, University of Saskatchewan, Saskatoon, SK
- September 1999 - August 2000 Consultant (Systematic Program Review for the MBA Program)  
College of Commerce, University of Saskatchewan, Saskatoon, SK
- November 1999 - June 2000 Japan MBA Program Coordinator  
College of Commerce, University of Saskatchewan, Saskatoon, SK
- 1995-1997 Research Assistant  
St. Thomas College (Psychology), University of Saskatchewan, Saskatoon, SK
- 1995-1997 Research Assistant  
Kinsmen's Children Centre (Child Developmental Psychology), Saskatoon, SK

## Education

- 2000-2004 **Queen's University** Kingston, ON  
Doctorate of Philosophy (PhD) program with dual major in Organizational Behavior and Management  
Information Systems  
Thesis Title: "Knowledge Sharing: Seeking to Understand Intentions & Actual Sharing"  
Supervisor: Dr. D. Sandy Staples.
- 1997-1999 **University of Saskatchewan** Saskatoon, SK  
Master of Business Administration (MBA) general degree with focus in Human Resources, International  
Business and Management Information Systems.
- 1990-1994 **University of Saskatchewan** Saskatoon, SK  
Bachelor of Arts (B.A.) in Psychology with focus in developmental and social psychology.  
Thesis Title: "Intimacy and Conflict in Women's Close Friendships"  
Graduated with Honours.

## **Additional Courses/Training**

### **2018 Mental Health First Aid Certification**

Equivalent to First Aid training for psychological health issues, completed May 2-3, 2018

### **2016 TCPS 2: CORE Certification**

Panel on Research Ethics, Government of Canada

Research Ethics Certification, completed June 15, 2016

### **2015 Multi-level statistical analysis workshop**

Professional Development Workshop at *Work, Stress, Health Conference*, May 5, 2015

### **2009 First Aid Certification**

St. John's Ambulance First Aid Training, completed Fall 2009.

### **2008 Doula Training**

Training component for providing assistance (physical and emotional) to birthing mothers, completed May 16-17, 2008

## **Research & Publications**

**Citation indices – Total Citations: 1310; h-index: 15; i10-index: 17. Since 2013: 635 citations, h-index: 13; i10-index: 14 (Google Scholar, September 3, 2018).**

### **Publications: Refereed Articles**

- Clarke, H.M., Ford, D.P. & Sulsky, L. (2016). Moderating effects of harasser status and target gender on the relationship between unwanted sexual attention and overall job satisfaction. *Journal of Applied Social Psychology*, 46(12), 701-717.
- Ford, D.P., Myrden, S.E. & Kelloway, K.E. (2016). Workplace aggression targets' vulnerability factor: Job engagement. *International Journal of Workplace Health Management*, 9(2), 202-220.
- Ford, D.P., Myrden, S.E. & Jones, T.D. (2015). Understanding "Disengagement from Knowledge Sharing": Engagement Theory versus Adaptive Cost Theory. *Journal of Knowledge Management*, 19(3), 476-496.
- Connelly, C.E., Ford, D.P., Turel, O., Gallupe, B. & Zweig, D. (2014) "I'm busy (and competitive)!" Antecedents of Knowledge Sharing under Pressure. *Knowledge Management Research & Practice*, 12, 74-85.
- Ford, D.P. & Mason, R.M. (2013). A Multi-Level Perspective of Tensions between Knowledge Management and Social Media. *Journal of Organizational Computing and Electronic Commerce*, 23(1/2), 7-33.
- Ford, D.P. (2013). Virtual Harassment: Media Characteristics' Role in Psychological Health. *Journal of Managerial Psychology*, 28(4), 408-427.
- Ford, D.P. & Staples, D.S. (2010). Are Full and Partial Knowledge Sharing the Same Thing? *Journal of Knowledge Management*, 14(3), 394-409.
- Ford, D.P. & Staples, D.S. (2008). What is Knowledge Sharing from the Informer's Perspective?" *International Journal of Knowledge Management*, 4(4), 1-20.
- Ford, D.P. & Staples, D.S. (2006). Perceived Value of Knowledge: The Potential Informer's Perception. *Knowledge Management Research & Practice*, 4(1), 3-16.
- Ford, D.P., Connelly, C.E. & Meister, D.B. (2003). Hofstede's Culture Consequences and IS Research: An Incomplete and Uneasy Partnership. *IEEE Transactions in Engineering*, 50(1), 8-25.
- Ford, D.P. & Chan, Y.E. (2003) Knowledge Sharing in a Multi-Cultural Setting: A Case Study. *Knowledge Management Research & Practice*, 1(1), 11-26.

### **Publications: Editorials in Refereed Journals**

- Ford, D.P. & Mason, R.M. (2013). Knowledge Management and Social Media: The Challenges. *Journal of Organizational Computing and Electronic Commerce*, 23(1/2), 1-6.

### **Publications: Refereed Chapter(s) in Books**

- Ford, D.P., Garmsiri, M., Hancock, A.J., & Hickman, R.D. (in press). A Review and Extension of Cyber-Deviance Literature: Why It Likely Persists. Landers, R. N. (Editor), *Technology in Motivation and Performance*, Cambridge: London, UK. [2<sup>nd</sup> to 4<sup>th</sup> authors are listed alphabetically.]
- Ford, D.P. & Staples, D.S. (2010). Operationalizing Knowledge Sharing for Informers in Jennex, M. (Ed) *Ubiquitous Developments in Knowledge Management: Integrations and Trends (Advances in Knowledge Management series)*. IGI Global.
- Ford, D.P., Connelly, C.E. & Meister, D.M. (2009). Hofstede's Culture's Consequences and IS Research : Has Anything Changed ? In Dwivedi, Y.K., Lal, B., Williams, M.D., Schneberger, S.L., & Wade, M. (Eds) *Handbook of Research on Contemporary Theoretical Models in Information Systems*. IGI Global, p. 455-480.
- Ford, D.P. (2004). Trust and Knowledge Management: The Seeds of Success. In Holsapple, C. (ed.) *Handbook on Knowledge Management: Knowledge Matters*, Volume 1, Springer-Verlag, Berlin, 553-576.

### **Refereed Conference Papers, Posters and Presentations:**

- Ford, D.P. & Clarke, H.M. (2017). Testing the Impact of Media Characteristics for Virtual Workplace Aggression: Four Experiments. Poster presentation at *Canadian Psychological Association Conference*, Toronto, ON, June 8-10, 2017.
- Petersen, B. K., & Ford, D. P. (2016). Avoiding the Scrooge stereotype: The effect of business education on values and conflict management. Presented at the *Atlantic Schools of Business Conference 2016*, Halifax, NS.
- Ford, D.P. & Clarke, H.M. (2016). It Is More than the Content: Workplace Aggression and Media Characteristics. Poster presented at *Workplace Harassment and Violence Conference*. Memorial University of Newfoundland, St. John's, NL, May 13, 2016.
- Barnett, J. & Ford, D.P. (2016). New Teacher- Candidates' Valued Professional Knowledge: What Is It and Why Is It Valued. Paper presented at *11th Annual Education and Development Conference*, 5-7 March 2016, Bangkok, Thailand. [Authors listed alphabetically; research design, data collection and analyzed by Ford, paper written by Barnett.]
- Ford, D.P. (2015). The Relevance of Media Characteristics for Targets' Experience of Workplace Aggression. Platform paper presented at *Work, Stress and Health Conference*, May 6-9, 2015, Atlanta, GA, USA. (Funded by **VP Research SSHRC Research Grant**)
- Pepin, L. & Ford, D.P. (2013). Contingent Workers: Training and Job-Related Attitudes. Paper presented at *Administrative Sciences Association of Canada Conference*, June 2013, Calgary, AB, Canada.
- Ford, D.P., Myrden, S.E. & Kelloway, E.K. (2012). Engagement: The Hidden Cost or a Coping Strategy of Workplace Aggression? Paper presented at the *Academy of Management Annual Meeting*, August 6-7, 2012, Boston, MA, USA.
- Clarke, H. & Ford, D.P. (2012). Workplace Sexual Harassment Outcomes: The Mediating Role of Organizational Justice. Paper presented at *Administrative Sciences Association of Canada Conference*, June 2012, St. John's, NL, Canada.
- Ford, D.P. & Staples, D.S. (2009) Full and Partial Knowledge Sharing on Intra-Organizational Broadcast Media. Proceedings at *15<sup>th</sup> Americas Conference on Information Systems*, San Francisco, California, August 6-9, 2009.
- Connelly, C.E., Ford, D.P., Gallupe, B., Turel, O. & Zweig, D. (2009). The Effects of Competition and Time Constraints on Knowledge Transfer: Exploratory Findings from Two Experiments. *Proceedings of the 42<sup>nd</sup> Annual Hawaii International Conference on System Sciences (CD-ROM)*, January 2009, Computer Society Press (IEEE), 1-15.
- Ford, D.P. (2008). Disengagement from Knowledge Sharing: The Alternative Explanation for Why People Are Not Sharing. Proceedings at *Administrative Sciences Association of Canada Annual Conference*, Halifax, NS, May 2008.
- Ford, D.P. & Staples, D.S. (2007). An Examination of "What is 'Knowledge Sharing' Exactly?" Proceedings at *Academy of Management Annual Meeting*, Philadelphia, PA, August 2007.

- Ford, D.P. & Staples, D.S. (2005). Perceived Value of Knowledge: Shall I Give You My Gem, My Coal? *Proceedings of the 42<sup>nd</sup> Annual Hawaii International Conference on System Sciences (CD-ROM)*, January 2005, Computer Society Press (IEEE), 1-15. [BEST PAPER AWARD]
- Ford, D.P. (2003). TAM Research: A Theoretical Critique & Call for Debate. Presentation at *Administrative Sciences Association of Canada 2003 Conference*, Halifax, NS, June 2003.
- Feltham, T., Pearson, L. & Ford, D. (2001). Supply and Demand for Canadian Business PhD Graduates: A Quest for Greater Understanding. Presentation at *Administrative Sciences Association of Canada 2001 Conference*, London, ON, May 2001.
- Ford, D.P. & Chartier, B. (1995). B.A. Honours Thesis, Intimacy and Conflict in Women's Close Friendships. Poster session at the *Canadian Psychological Association Annual Conference*, Charlottetown, PEI, June 1995.
- Ford, D.P. (1994). B.A. Honours Thesis: Intimacy and Conflict in Women's Close Friendships, Presentation at the *Canadian Psychological Association Undergraduate Conference*, University of Saskatchewan, Saskatoon, SK (May, 1994).

### **Invited Practitioner Oriented Publications / Media Interviews:**

- Ford, D.P. (Wednesday, May 2, 2018). Live discussion on *On the Go, CBC Radio*, hosted by Ted Blades, St. John's, NL. Workplace aggression and conflict given developments in Provincial Government.
- Ford, D.P. (Wednesday, May 2, 2018). Interview on workplace aggression (incivility versus bullying), and how to fix it, *Here and Now, CBC News, Television*, interviewed by Debbie Cooper, St. John's, NL.
- Ford, D.P. (Saturday, April 4, 2015). Interview on Sexual Harassment in the Workplace, published in "Bad Behavior in the Civil Service. *The Telegram*, 136(306), page A1, St. John's, NL.
- Ford, D.P. (2006). Promoting Full and Partial Knowledge Sharing and Partial Knowledge Sharing. *ICB Insider: Newsletter for Institute of Canadian Bankers*, October 2006, [http://www.icb.org/english/media/announcements/DianneFord\\_092606.asp](http://www.icb.org/english/media/announcements/DianneFord_092606.asp).
- Ford, D.P. (2005). Knowledge sharing in organizations: What makes it work? *The Canadian Learning Journal*, Fall 2005, p. 14-25.

### **Case Studies:**

- Ford, D.P., Cohen, L. & Power, N. (2016). University of Smallville: A Case on a University Harassment Dilemma. (Modified case from Ford (2007) case for a workshop). *Workplace Harassment and Violence Conference*, Memorial University of Newfoundland, St. John's, NL, May 13, 2016. [Peer-reviewed, but not blind process.]
- Cohen, L., Ford, D.P., & Power, N. (2016). Widget Manufacturing: A Workplace Harassment Dilemma. (Modified case from Ford (2007) case for a workshop). *Workplace Harassment and Violence Conference*, Memorial University of Newfoundland, St. John's, NL, May 13, 2016. [Peer-reviewed, but not blind process.]
- Power, N., Ford, D.P., & Cohen, L. (2016). Mineral Mining Co.: A Workplace Harassment Dilemma (Modified case from Ford (2007) case for a workshop). *Workplace Harassment and Violence Conference*, Memorial University of Newfoundland, St. John's, NL, May 13, 2016. [Peer-reviewed, but not blind process.]
- Ford, D.P. (2007). "University of Smallville: A Case on a University Harassment Dilemma" Presented at *North America Case Research Association Annual Conference*, Keystone, CO, October 2007.
- Ford, D.P., Jones, T. & Cunningham, M. (2002). Shields Eyeware for Queen's School of Business.
- Carvalho, S. & Ford, D. (1999). Hitachi Division: Case Study of the Implementation of an Enterprise Resource Planning (ERP) System, Centre for International Business Studies, University of Saskatchewan.

## Invited Presentations:

- Ford, D. & Morrissey, B. (2018). Workplace Harassment and Training, with Government of Newfoundland representatives. July 31, 2018. (pro-bono)
- Ford, D. (2018). Stress Management for Agility Competitors. Live Video Presentation to a Facebook Group “Agility Mental Prep” with members primarily in U.K. but some in Canada/USA/Europe, hosted by “Agility for Mental Health,” June 19, 2018. (pro-bono)
- Ford, D. (2018). Stress Management for Journalists. Presentation to professional journalist students’ class on wellness, taught by Jonathan Crowe at *College of the North Atlantic*, May 25, 2018. (pro-bono)
- Ford, D. (2017). Stress, Work & Self: Care Providers. Presentation to Veterinarians and Veterinarian Technicians at *Paradise Animal Hospital*, Paradise, NL, December 13, 2017. (pro-bono)
- Ford, D.P. (2017). Managing your workload: A glimpse at the well-known and lesser known factors. Newfoundland & Labrador Organization of Women Entrepreneurs (NLOWE) 2017 Pre-Conference and Conference, Delta Hotel and Conference Centre, St. John’s, NL, April 5, 2017. (pro-bono)
- Ford, D.P. (2016). Virtual Workplace Aggression: How Media Characteristics and Context Impacts Targets (Four Pilot Studies). *Brown Bag Seminar*, Faculty of Business Administration, Memorial University of Newfoundland, St. John’s, NL, December 16, 2016. [Research funded by 4A SSHRC Research Grant at MUN.]
- Ford, D.P. (2016). Virtual Workplace Aggression: How Media Characteristics and Context Impacts Targets (Synopsis of Surveys and Experiments)\* 6 minute presentation at the *OHS Research Forum* by SafetyNet Centre for Occupational Health & Safety Research, Memorial University of Newfoundland, St. John’, NL, December 6, 2016.
- Ford, D.P. (2015). Virtual and Traditional Workplace Aggression: How the Media Impacts the Target’s Wellness. Presentation for Industry Representatives at the Faculty of Business Administration’s *Research and Industry Engagement Series. Engaging Ideas: The Perks and Perils of Digital Communication*, November 16, 2015.
- Ford, D.P. (2015). Time Management and Training Goals. Guest video lecture for *Devon Dogs July Training Camp*, Okehampton, U.K., July 30, 2015.
- Ford, D.P. (2015). Cross-Cultural Diversity and Its Implications for Work. Presentation for Industry Representatives at the Faculty of Business Administration’s *Research and Industry Engagement Series. Engaging Ideas: Diversity in the Workplace*, April 30, 2015.
- Ford, D.P. (2014). Power and Influence for Dog Trainers / Instructors.” Guest virtual speech for *Inner Circle Peeps Annual Retreat at Say Yes Dog Trainers* (International audience) Susan Garrett’s Training Facility, Ontario, August 21, 2014.
- Ford, D.P. (2013). A Manager’s Job and Skill Set. Keynote speech for *Newfoundland Power’s General Foreperson Training*, St.John’s, NL, January 17, 2013.
- Ford, D.P., Myrden, S.E. & Kelloway, E.K. (2012). Engagement: The Hidden Cost or a Coping Strategy of Workplace Aggression? *Brown Bag Seminar*, Faculty of Business Administration, Memorial University of Newfoundland, St. John’s, NL, September, 2012.
- Ford, D.P. (2012). Finding the right balance: Insights from two early career scholars. Doctoral Consortium Panel for *Administrative Sciences Association of Canada*, June 9, 2012, St. John’s, NL. Panel presentation with Dr. Natalie Slawinski for *ASAC 2012 Doctoral Consortium*.
- Ford, D.P. (2012). A Manager’s Job and Skill Set. Keynote speech for *Newfoundland Power’s Leadership Forum for their Senior Managers, Directors and Superintendents*, St.John’s, NL, May 2, 2012.
- Ford, D.P. (2011). Engagement Theory: An alternative perspective for lack of knowledge sharing. *Brown Bag Seminar*, Faculty of Business Administration, Memorial University of Newfoundland, St. John’s, NL, April 1, 2011.
- Ford, D.P. (2009). Virtual Harassment: Media Characteristics and Victim’s Outcomes. Research Forum presentation for OB/HR area, Faculty of Business Administration, Memorial University of Newfoundland, St. John’s, NL.

- Ford, D.P. (2008). Why (Some) Managers Don't Manage. Speaker presentation at the December 2008 *Newfoundland and Labrador Association of Directors of Education Conference*. December 11, 2008.
- Ford, D.P. & Staples, D.S. (2007) *Knowledge Sharing in Organizations*. Visiting Speakers Series and Knowledge Exchange, The Monieson Centre, Queen's School of Business, Queen's University, Kingston, ON, August 2, 2007.
- Ford, D.P. & Barnett, J. (2006) *Perceived Value of Knowledge and Nipissing University Education Program*. VP's Research Luncheon Series, Nipissing University, North Bay, ON, April 6, 2006.
- Ford, D.P. (2005). *Knowledge Sharing within Organizations: Enablers and Barriers to Full and Partial Knowledge Sharing*. VP's Research Luncheon Series, Nipissing University, North Bay, ON, March 24, 2005.
- Ford, D.P. (2003) Knowledge in a cross-cultural setting: A case study. Presentation in *MBA Science and Technology Knowledge Management* course. April, 2003.
- Ford, D.P. (2003) Knowledge in a cross-cultural setting: A case study. Presentation in *Commerce Knowledge Management Course*. February, 2003.
- Ford, D.P. (2002). The effects of trust on knowledge management practices. Presentation to the *Queen's Centre for Knowledge Based Enterprises Knowledge Practitioners Forum*, Waterloo, Ontario. October, 2002.

#### **Working Papers (Formal, Online Published Series):**

- Ford, D.P. & Street, C.T. (2004). Economic Assumptions of the Knowledge-Based Enterprise. *Working Paper Series for the Queen's School of Business Research Centre for Knowledge-Based Enterprises*. (Contribution: ~60%) [Note: The Working Paper Series was a reviewed, online published series.]
- Ford, D.P. & Chan, Y.E. (2002). Knowledge sharing in a cross-cultural setting: A case study. *Working Paper Series for the Queen's School of Business Research Centre for Knowledge-Based Enterprises*.
- Ford, D.P. (2001). Trust and Knowledge Management: The Seeds of Success / Key to Success. *Working Paper Series for the Queen's School of Business Research Centre for Knowledge-Based Enterprises*.

#### **Student Research Supervision:**

- 2018-present: Louise Harris, PhD Dissertation Committee Member, Memorial University of Newfoundland, St. John's, NL.
- 2016-2017: Cara-Lynn Scheuer, PhD Dissertation Committee Member, Saint Mary's University, Halifax, NS, "Maximizing the Potential of Age-Diverse Workgroups and their Leaders in Contemporary Workplaces". Successful defense on August 14, 2017.
- 2015-2018: Bui K. Petersen, PhD Dissertation Committee Member, Memorial University of Newfoundland, St. John's, NL, "Contextualizing Conflict: The Logic and Practice of Bargaining," successfully defended April 4, 2018.
- 2014-2015: Bui K. Petersen, PhD (Management – OB/OT), summer research project for the PhD program, Memorial University of Newfoundland, "Culture and Conflict Resolution Styles."
- 2013-2016: Heather M. Clarke, PhD Dissertation Committee Member, Memorial University of Newfoundland, St. John's, NL, "Gender and Organizational Citizenship Behavior: The Performance and Evaluation of Gender-Typed OCBS." Successful defense on October 21, 2016.
- 2011-2013: Heather Clarke, PhD (Management – OB/HR), summer research project for the PhD program, Memorial University of Newfoundland, "Workplace Sexual Harassment Outcomes: The Role of Organizational Justice."
- 2008 - 2011: Cristina Fabretto, Interdisciplinary PhD, *Primary Supervisor*, Memorial University of Newfoundland, "International Business Communications in Cross-cultural Perspective: a Conceptual Model." Supervisory relationship ended when Ms. Fabretto removed Business from her program.

- 2008: Lindsay Pepin, MER research project, Memorial University of Newfoundland, “Contingent Workers and their Job Related Attitudes.”
- 2007: Yiyang Zhao, MER research project, Memorial University of Newfoundland, “Retention of Information Technology Professionals in China.”
- 2000: Gregg Meikle, MBA research project, University of Saskatchewan, “Labour practices comparison between Hitachi versus North America.”
- 2000: Kirk Lange, MBA research project, University of Saskatchewan, “Management issues for Engineering Procurement and Construction Independent Power Producing Projects at Hitachi, Ltd.”
- 2000: Anand Elango, MBA research project, University of Saskatchewan, “An in-depth comparative analysis of the IT networks for Hitachi and University of Saskatchewan’s College of Commerce.”
- 2000: Oliver Dibbert, MBA research project, University of Saskatchewan, “Fuel cycle and the resulting business for Hitachi, Ltd.”

## Awards & Honours

**Total grants and fellowship funding received: \$43,795.84**

**Total scholarships funding received: \$17,000**

- 2018: *Dean’s Research Award*, Faculty of Business Administration, Memorial University of Newfoundland.
- 2016: Memorial University of Newfoundland *SSHRC 4A Seed Grant* – Value \$5,000 (sole-investigator) “Study 1 of Virtual Workplace Aggression: How Media Characteristics and Context Impacts Targets”
- 2015: *Social Science and Humanities Research Council Research Insight Grant Decision 4A* (sole-investigator research insight grant application). Research project title: Virtual Workplace Aggression: How Media Characteristics and Context Impacts Targets.
- 2015: *Social Science and Humanities Research Council Travel Grant* – Value \$2,140.04 (sole-investigator) “The Relevance of Media Characteristics for Targets’ Experience of Workplace Aggression.” Platform paper presented at *Work, Stress and Health Conference*, May 6-9, 2015, Atlanta, GA, USA.
- 2011: *SSHRC/Vice-President’s Research Grant* – Value \$6,685.80 (sole-investigator) “Workplace Harassment: The Role of Media Characteristics and Policies on Outcomes.”
- 2009: *Faculty of Business Administration Research Grant Competition* – Value \$5,000 (sole-investigator) “Virtual Harassment and Victims: The Role of Media Richness, Anonymity and Location Play in Psychological Health and Disengagement.”
- 2009: Memorial University of Newfoundland *SSHRC 4A Seed Grant* – Value \$5,000 (sole-investigator) “Failures in Knowledge Sharing: Disengagement, Hiding and Ineffectual Sharing”
- 2009: *Social Science and Humanities Research Council Research Grant Decision 4A* (sole-investigator) “Failures in Knowledge Sharing: Disengagement, Hiding and Ineffectual Sharing.”
- 2009: *Social Science and Humanities Research Council Travel Grant*– Value \$2,970.00 “The Effects of Competition and Time Constraints on Knowledge Transfer: Exploratory Findings from Two Experiments” *Hawaii International Conference on System Sciences*, Waikoloa, Hawaii, USA, January 5-8, 2009.
- 2007: Memorial University of Newfoundland *SSHRC 4A Seed Grant* – Value \$5,000 (sole-investigator) “Knowledge Sharing, Knowledge Hiding and the Disengaged in Canadian Knowledge-Based Organizations”
- 2006: *Social Science and Humanities Research Council Research Grant Decision 4A* (sole-investigator) “Knowledge Sharing, Knowledge Hiding and the Disengaged in Canadian Knowledge-Based Organizations.”
- 2005: *Best Paper Award* for the Organizational Systems and Technology: Knowledge Management Track at the 38th *Annual Hawaii International Conference for Systems Sciences* (HICSS-38).
- 2004: *Nipissing University Research Grant* – Value \$2,000
- 2004: Dissertation was nominated for best Dissertation Award for *International Conference for Information Systems*

2003: *R.S. McLaughlin Fellowship* – Value \$10,000.  
2003: *International Conference for Information Systems Doctoral Consortium* (December 2003) – selected to attend from ~60 applicants worldwide.  
2002: *D.D. Monieson Doctoral Fellowship* – Value \$5,000  
2002: *KBE Doctoral Consortium* . Held in conjunction with the annual fall Knowledge Summit (October 16-17, 2002).  
2002: *Ontario Graduate Scholarship* – Value \$15,000.  
2001: *D.I. McLeod Fellowship*  
2001: *Queen's Graduate Student Scholarship*.  
2000: *D.I. McLeod Fellowship*.  
2000: *Queen's Graduate Student Scholarship*.  
1999: *Japan International Studies Program*, which was a six week exchange to Hitachi Works in Hitachi, Japan. Only four students each year are selected for this prestigious work-study opportunity (1999).  
1998: *University of Saskatchewan Masters without Thesis Scholarship* – Value \$2,000.

## Service

### **Peer-Review Journals: Editorial Review Board:**

*International Journal of Knowledge Management*. (2009- present; Member of International Editorial Review Board)

### **Peer-Review Journals: Guest Editor; Associate Editor**

*Journal of Organizational Computing and Electronic Commerce* (September 2013-present; Associate Editor)

*Journal of Organizational Computing and Electronic Commerce*. (November 2013; Guest Senior Editor)

*Journal of Organizational Computing and Electronic Commerce*. Special issue on Knowledge Management and Social Media (2011 – 2012; co-editor with Robert Mason) – Issues 1&2, 2013.

### **Conference Chair / Associate Editor:**

*Administrative Sciences Association of Canada (ASAC)*: (2015-2016; Divisional Co-Chair for Organizational Behaviour)

*MER Harassment Conference* (Member: Organizing Committee), *Memorial University of Newfoundland, St. John's, NL, Canada*: October 2015-May 2016

*Administrative Sciences Association of Canada (ASAC)*: (2014-2015; Divisional Editor for Organizational Behaviour)

*Hawaii International Conference for Systems Sciences (HICSS): Digital and Social Media Track: Mini-Track: Ethical Challenges Accompanying Digital and Social Media*: (2014-2015; co-chair with Robert Mason)

*Hawaii International Conference for Systems Sciences (HICSS): KM Track: Mini-Track: Knowledge Management and Social Media*: (2011- 2014; Co-Chair with Robert Mason)

*International Conference for Information Sciences (ICIS): Knowledge Management Track* (2010; Associate Editor)

*Hawaii International Conference for Systems Sciences (HICSS): KM Track: Mini-Track: KM in a Changing Society: Retirement, Contingent Workers, Immigration and Other Societal Impacts* (2009-2011; Co-Chair with Murray Jennex)

### **Reviewer:**

#### Reviews for Journals & Books:

*Qualitative Research in Organizations and Management* (2018x2)

*Psychology of Violence* (2017)

*Cambridge Handbook of Employee Technology and Behavior* (2017 – book chapter review)



*Journal of Knowledge Management* (2017)  
*International Journal of Knowledge Management (IJKM)* (2017)  
*Personnel Review* (2017)  
*South Asian Journal of Human Resource Management (SAJHRM)* (2017 – Board of Reviewers)  
*European Journal of Information Systems (EJIS)* (2016, 2017)  
*Journal of Association for Information Systems (JAIS)* (2014)  
*Information & Management* (2014)  
*Journal of Managerial Psychology (JMP)* (2012, 2014)  
*Human Relations* (2013)  
*Work & Stress* (2013)  
*Canadian Journal for Administrative Sciences (CJAS)* (2012)  
*Knowledge Management Research & Practice* (2004-2007; 2011-2014)  
*International Journal of Technology and Information Management* (2010)  
*Journal of Management Information Systems* (2009)  
*Communications of the Association for Information Systems (CAIS)* (2008-2010)  
*MIS Quarterly* (2003)  
*Journal of Organizational Computing and Electronic Commerce* (2002)  
*IEEE Transactions in Engineering Management* (2001)  
*Information Technology & People* (2001)

#### Conferences and Consortiums:

Administrative Sciences Association of Canada (2000, 2003 – MIS Track; 2008-present – OB Track)  
International Conference for Information Systems (ICIS) (2016 - Social Media and Digital Collaboration track)  
Hawaii International Conference on System Sciences (2003-2015 - Knowledge Flows Mini-Track)  
International Conference for Information Systems (ICIS) (2006 - 2015 – Knowledge Management Track)  
European Conference for Information Systems (ECIS) (2012)  
Americas Conference on Information Systems (AMCIS) (2012)  
International Conference for Information Systems (ICIS) (2003 – 2005, 2009: Strategy Track, IT-Value Track)  
Academy of Management Annual Conference (2007: Organizational Behavior Track, and the Organizational Communications & Information Systems Track)  
Americas Conference on Information Systems (2009 – KM Track)  
KBE Doctoral Consortium (2003)  
Minnesota Symposium on Knowledge Management (2003)  
Global Information Technology Management (GITM) World Conference (2002)

#### Funding Agencies:

Social Sciences & Humanities Research Council (2013, 2018)  
Manitoba Workers' Compensation Board's *Research and Workplace Innovation Program* (2012, 2013)

#### Graduate Student Exams/Defenses

**Comprehensive Exam Committee**, PhD (Management) comprehensive exam, Louise Harris (GM), Memorial University of Newfoundland, December 10-15, 2018.  
**Comprehensive Exam Committee**, PhD (Management) comprehensive exam, Amanda Hancock (OB), Memorial University of Newfoundland, July 16-20, 2018.  
**Chair for Dissertation Proposal Defense**, Mojtaba Asgari (IS), Memorial University of Newfoundland, May 28, 2018.  
**Internal Examiner**, PhD Dissertation Defense, Bishakha Mazumdar (HR), Memorial University of Newfoundland, April 12, 2018.  
**Internal Examiner**, PhD Dissertation Defense, Mercy Oyet (OB), Memorial University of Newfoundland, successful defense on November 6, 2017.  
**Dissertation Supervisory Committee (Examining Role)**, PhD Dissertation Defense, Cara-Lynn Scheuer (OB), Saint Mary's University, Halifax, NS, successful defense on August 14, 2017.

**Dissertation Supervisory Committee**, PhD Dissertation Proposal Defense, Bui Petersen (OB/GM), Memorial University of Newfoundland, March 23, 2016.

**Chair for Dissertation Proposal Defense**, Bishakha Mazumdar (HR), Memorial University of Newfoundland, March 4, 2016.

**Dissertation Supervisory Committee**, PhD Dissertation Proposal Defense, Heather Clarke (OB), Memorial University of Newfoundland, October 15, 2015.

**Comprehensive Exam Committee**, PhD (Management) comprehensive exam, Bui Petersen (OB/HR), Memorial University of Newfoundland, July, 2015.

**Comprehensive Exam Committee**, PhD (Management) comprehensive exam, Megan Walsh (OB/HR), Memorial University of Newfoundland, July, 2015.

**Comprehensive Exam Committee**, PhD (Management) comprehensive exam, Bishakha Mazumdar (OB/HR), Memorial University of Newfoundland, July, 2015.

**External Examiner**, *An Examination of the Fast Track: Novice Teachers Obtaining Administrative Positions*, Master of Education Thesis by Liam McAlear, Nipissing University, October 1, 2013 defense date.

**Comprehensive Exam Committee**, PhD (Management) comprehensive exam, Heather Clarke (OB/HR), Memorial University of Newfoundland, November 4, 2013.

**Chair for Dissertation Proposal Defense**, Roman Lukyanko (IS), Memorial University of Newfoundland.

**Chair for Comprehensive Re-Examination**, PhD (Management) IS major student (identity and date removed for confidentiality), Memorial University of Newfoundland.

External Assessor for Promotion & Tenure  
Details omitted for confidentiality.

**University Committee Work:**

(MUN = Memorial University of Newfoundland; FBA = Faculty of Business Administration)

2018-2019

MUN, *Interdisciplinary Committee on Ethics in Human Research* (Member)  
FBA, MUN *Vice-Chair of Faculty Council* (Vice-Chair)  
FBA, MUN *Research Committee* (Member)

2017-2018

MUN, *Interdisciplinary Committee on Ethics in Human Research* (Member)  
FBA, MUN, *Vice-Chair of Faculty Council* (Vice-Chair)  
FBA, MUN *Graduate Research Programs Committee* (Member)  
FBA, MUN, *Research Committee* (Member)  
FBA, MUN, *Review Committee – Associate Dean, Research* (Member)

2016-2017

MUN, *Senate* (Senator/Member)  
MUN, *Interdisciplinary Committee on Ethics in Human Research* (Member)  
FBA, MUN, *Area Group Coordinator* (Chair)  
FBA, MUN, *Vice-Chair of Faculty Council* (Vice-Chair)  
FBA, MUN *Committee for Undergraduate Studies* (Member)

2015-2016

MUN *Senate* (Senator/Member)  
FBA, MUN, *Faculty Officer: Secretary* (Officer: updated FBA faculty council Constitution and Bylaws)  
FBA, MUN, *Promotion & Tenure Committee* (Chair).  
FBA, MUN, *Nominating Committee* (Member *ex officio*)  
FBA, MUN, *Committee for Undergraduate Studies* (Member: started April 1)  
FBA, MUN, *IS Search Committee* (Chair)

FBA, MUN, *LR Search Committee* (Member – put on hold, September 2015)

2014-2015

MUN *Senate* (Senator/Member)

FBA, MUN, *Faculty Officer: Secretary* (Officer; updated FBA faculty council Constitution and Bylaws)

FBA, MUN, *Nominating Committee* (Member *ex officio*)

FBA, MUN, *Associate Dean of Research Search Committee* (Dean's Appointee/ Member: April 2015-May 2015).

FBA, MUN, *OB/HR Search Committee* (Chair; successfully hired two junior faculty members)

2013-2014 (Sabbatical)

2012-2013

FBA, MUN, *Associate Dean of Undergraduate Studies Review Committee* (Chair)

FBA, MUN, *FBA Values Statement Review Ad-Hoc Committee* (Chair: April 2012- June 2013; developed the revised Values Statement, facilitated Faculty Forum on the Values Statement, wrote final report and identified need to implement into daily practices)

MUN *Senate* (Senator/Member: Sept. - Dec. 2012)

FBA, MUN, *Graduate Research Programs Committee* (Member)

2011-2012

FBA, MUN, *Graduate Research Programs Committee* (Member)

FBA, MUN, *FBA Values Statement Review Ad-Hoc Committee* (Chair: April 2012- June 2013)

2010-2011

(Maternity Leave – Fall 2010)

FBA, MUN, *Graduate Research Programs Committee* (Member)

2009-2010

FBA, MUN, *Research Committee* (Member)

2008-2009

FBA, MUN, *OB/HR Search Committee* (Member)

FBA, MUN, *Course Equivalencies Committee* (Member)

FBA, MUN, *Research Committee* (Member)

2007-2008

FBA, MUN, *Research Committee* (Chair: April-September 2008; Member: remainder of time – negotiated the new process for course-based ethics and implemented the FBA Ethics Committee as Chair)

2006-2007

FBA, MUN, *Search committee for contract renewals* (Member)

2005-2006

Nipissing University's *University Research Council Committee* (Member)

Nipissing University's *Recruitment & Retention Committee* (*ex officio* member)

Nipissing University's *Senate* (Member)

2004-2005

Nipissing University's *Senate* (Member)

2003-2004

Queen's School of Business *Research Committee* (Member)

2002-2003

Queen's School of Business *Ethics Committee* (Member)

1999-2000

College of Commerce, University of Saskatchewan *MBA Program Review and Development Committee*  
(Member / Co-author of final document)

1998-1999

University of Saskatchewan *Capital Planning Committee* (Grad Student Rep.)

University of Saskatchewan *Budget Committee* (Grad Student Rep.)

University of Saskatchewan *Fees Authority Committee* (Member)

University of Saskatchewan *President Student Fund Committee* (Member)

University of Saskatchewan *Graduate Student Association (GSA) Executive Board (VP of Finance)*  
(Officer)

University of Saskatchewan *GSA Finance Committee* (Chair)

University of Saskatchewan *GSA Bursary Committee* (Chair)

University of Saskatchewan *MBA Student Society Executive Board (President)* (Officer)

### **Community Committee Work:**

Newfoundland Athletic Dog Association, Inc. *Executive Board Member* (President 2007-2009; Treasurer 2010-2012; Vice President 2017-2018)

Newfoundland Athletic Dog Association, Inc. *Instructor* (Instructing top level classes, providing instructor mentorship and development workshops, private lessons, assistance with “trouble” or “unique” training challenge cases in agility: 2007-present)

Newfoundland Athletic Dog Association, Inc. *Trial Committee* (Chair 2009-2011; Co-Chair 2012-2013; Chair 2013-2015; UKI Trial Manager 2015-2016)

Newfoundland Athletic Dog Association, Inc. *Co-Founder and Head Agility Instructor* (2007)

Doula Collective of Newfoundland & Labrador (2008; assisted with grant applications and formalization of the collective)

Royal Kingston Curling Club *Mixed Curling Chairperson* (2002/03)

Saskatchewan Agility Assoc. *Training Committee* (Co-chairperson) (1998/99)

Saskatchewan Agility Assoc. *Trial Committee* (Chairperson)

Saskatchewan Agility Assoc. *Membership Committee* (Co-chairperson)

Saskatchewan Agility Assoc. *Executive Board Member* (Past President 1998/99; President 1996-1998; VP/Acting President 1996)

### **Consulting & Practitioner Education:**

Ford, D. (March 4-7, 2018) Pro-bono: Counsel on workplace aggression and policy infringement.

Ford, D. (March 1, 2018) Pro-bono: Expert testimony on distinguishing workplace bullying versus workplace conflict, supportive communications and knowledge sharing to Disciplinary Committee of *Agility Association of Canada*.

Ford, D. (March 2, 2018) Pro-bono: met with consultant hired to review and recommend solutions for workplace incivility, harassment, bullying for the Faculty of Medicine, Memorial University of Newfoundland.

Ford, D. (January, 2017) Pro-bono: Provided guidance to Executive and Board of Directors of national not-for-profit member-based organization regarding fiduciary duty and how to reduce threats to organizational trust.

Ford, D. (2017) Pro-bono: Provided qualitative data analytic support to the Saskatchewan Conference Structure Review Emergent Working Group of the United Church of Canada for the “*Report to Saskatchewan Conference Executive*”

October 2015 – present Workshop / Module Instructor & Developer

- Gardiner Centre, Faculty of Business Administration, Memorial University of Newfoundland, St. John's, NL (Self Awareness (substitute taught); Managing your workload (developed and taught); Stress Management (developed and taught))
- Ford, D. (2017) Pro-bono: Developed a business plan for a not-for-profit volunteer-based organization in St. John's, NL, for a relocation of operations.
- Ford, D. (2011) Pro-bono: Developed a business plan and negotiated the purchase details for a not-for-profit volunteer-based organization in St. John's, NL to purchase a training facility. This organization now owns the facility, debt-free based on the business plan.
- Ford, D. (2011) Pro-bono: Assistance in creating a business plan for a female entrepreneur in St. John's, NL for a retail business.
- Ford, D. (2009) Pro-bono: Assistance in creating a business plan for a female entrepreneur in Saskatoon, SK for a dog-related business.
- Ford, D. (2006) Pro-bono: Assistance in market research for a female entrepreneur in North Bay, ON, for a dog-related business.
- Ford, D. (2004-2005) Pro-bono: Assistance in developing and implementation of an agility business in North Bay, ON for a female entrepreneur.
- Ford, D. (2003-2004) Operations, Information Systems and Marketing for Chiropractic Business. No final document prepared for client.
- Ford, D., & Brander, C. (1998) [Business Plan for a Public Health Sector Client]. (Title not given to protect client confidentiality – business plan done as a Thesis replacement for the MBA Program.)
- Ford, D. & Carvalho, S. (1999) Hitachi Division: Comparative Analysis of Hitachi's TWX-21 with General Electric's TPN Procurement System, Centre for International Business Studies, University of Saskatchewan.
- Ford, D. (2000) Guidelines for MBA Exchange Japan Programs Coordinator, Centre for International Business Studies, University of Saskatchewan.
- Ford, D. (2000) Proposals for Strategic Plan for University of Saskatchewan Centre for International Business Studies, Centre for International Business Studies, University of Saskatchewan.
- College of Commerce (2000) Systematic Program Review: University of Saskatchewan Master of Business Administrative Program, College of Commerce, University of Saskatchewan.