Follow these steps to connect to the @Memorial wireless network

1. Click the network icon in the notification area in the bottom right corner of the screen. Then click on “Network and Sharing Centre”.

2. In the Network and Sharing Centre, click “Manage Wireless Networks”.

3. Click on the wireless network you want to remove to highlight it, and click the “Add” button.

4. Another window will appear, select the middle option, “Manually create a network profile”.

5. Enter @Memorial as the Network name. Select “WPA2-Enterprise” from the drop down, and “AES” from the Encryption type drop down. Ensure the two check boxes are ticked. Then click “Next”.

6. When you are done, click next, and then choose “Change connection settings” from the next window.
7. Another new window will appear, uncheck “Connect to a more preferred network if available”, and then click the “Security” tab on the top.

8. Make sure “Microsoft: Protected EAP (PEAP)” is selected in the drop down, then click the “Security” tab on the top.

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8. Tick the check box next to Thawte Premium Server CA, Then click “Configure” next to “Secured password (EAP-MSCHAP v2)” (Validate server certificate can be left checked)
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9. A smaller window will appear, uncheck the only check box there, and click OK.

10. Click “OK” on the Protected EAP properties page, and click “Close” on the Manually connect to a wireless network page.

11. If everything went ok, you should see a balloon in the lower right corner, click this balloon

12. Clicking the balloon should bring up the credentials box, enter your MUN Login username and password, but leave the “Logon domain” field blank, and click OK

13. You will see the “Additional information” bubble again, click it and the following message should appear. Click OK to accept the certificate (this should only appear on the first connection).

14. After a few seconds it should connect and no more windows or messages should appear.

15. You should now be connected to Memorial University wireless.

Troubleshooting
Please contact the ITS Service Desk at (709) 864-4595 or help@mun.ca