Follow these steps to connect to the @Memorial wireless network:

1. Click Start and search for “Manage wireless networks”. Click on the “Manage wireless Networks” shortcut.

2. In the Manage wireless networks window, click “Add”.

3. Another window will appear, select the first option, “Manually create a network profile”.

4. Enter @Memorial as the Network name. Select WPA2-Enterprise” from the Security type drop down, and “AES” from the Encryption type drop down. Ensure the two check boxes are ticked.

5. When you are done, click next, and then choose “Change connection settings” from the next window.
6. Uncheck “Connect to a more preferred network if available” and then click the “Security” tab on the top.

7. Make sure “Microsoft: Protected EAP (PEAP)” is selected in the drop down, then click Settings.

8. Tick the check box next to thawte Primary Root CA. Then click “Configure” next to “Secured password (EAP-MSCHAP v2)” (Validate server certificate can be left checked)
Windows 7 – Wireless Manual Configuration
Memorial University

9. A smaller window will appear, uncheck the “Automatically use my Windows logon…” check box, and click OK

10. Click OK on the Protected EAP properties window.

11. You should now be back at the Network Properties window, click the “Advanced Settings” button.

12. In the new window, click the check box on the top, and choose “User Authentication” from the drop down, then click “ok” to all the open windows.

13. You should now see a balloon in the lower right corner saying that “Additional information is needed to connect to @Memorial”, click this balloon
14. In the Network Authentication window, enter your MUN Login credentials and click OK.

![](image1.png)

15. After credentials are entered, you will see the “Additional information” bubble again, click it and the following message should appear, click Connect to accept the certificate (this should only appear on the first connection).

![](image2.png)

16. You should now be connected to Memorial University wireless.

Troubleshooting

Please contact the ITS Service Desk at (709) 864-4595 or help@mun.ca

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Information Technology Services
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