

# Accessible Transportation

What's Available in Newfoundland & Labrador for People with Disabilities



## Canadian Survey on Disability (CSD) 2012 Statistics Canada – NL Demographic Aged 15+

Canada, provinces and territories	Population	Persons with disabilities	Persons without disabilities	Prevalence of disability
		Number	Number	Percent
Canada	27,516,200	3,775,910	23,740,290	13.7
<b>Newfoundland and Labrador</b>	<b>420,970</b>	<b>59,300</b>	<b>361,670</b>	<b>14.1</b>
Prince Edward Island	117,440	18,840	98,600	16.0
Nova Scotia	765,100	143,760	621,340	18.8
New Brunswick	606,820	99,450	507,380	16.4
Quebec	6,436,930	616,740	5,820,190	9.6
Ontario	10,727,900	1,651,620	9,076,280	15.4
Manitoba	929,650	145,270	784,380	15.6
Saskatchewan	779,150	116,640	662,520	15.0
Alberta	2,945,140	369,190	2,575,950	12.5
British Columbia	3,703,010	546,760	3,156,250	14.8
Yukon	28,360	4,070	24,290	14.4
Northwest Territories	33,370	2,740	30,630	8.2

## Accessible Services: Coach/Bus

- ▶ **DRL Coach**
  - ▶ Daily coach service from Port aux Basque to St. John's
  - ▶ One accessible coach in fleet. One month prebooking is advised to guarantee availability
  - ▶ Washroom not accessible via wheelchair/There are 30 minute meal stops in Deer Lake & Gander
- ▶ **Corner Brook Transit**
  - ▶ Privately Operated
  - ▶ Monday to Friday 7am to 6pm
- ▶ **St John's MetroBus Transit**
  - ▶ Commencing July 2015 Routes 1, 2, 3
  - ▶ All buses on these routes are equipped with Accessible Low Floor capabilities
  - ▶ Plans to expand the accessible bus fleet by 7



## Accessible Services: Coach/Bus

- ▶ **St. John's GoBus Accessible Transit**
  - ▶ Operates in the municipalities of St. John's & Mt. Pearl
  - ▶ Para-transit system operating a door-to-door service
  - ▶ Complements MetroBus Transit System, managed by City of St. John's
  - ▶ Users required to meet eligibility criteria through registration
- ▶ **Wheelway Transportation Ltd. St. John's**
  - ▶ Private rentals and charters of accessible minibuses and vans.
  - ▶ Also provides individual para-transit services
  - ▶ Business must be contacted for details



## Accessible Services: Ferries

- **Federal Ferry Services – Marine Atlantic**
  - Vessels and terminals have been designed for maximum accessibility
  - Extensive training has been given to staff to accommodate the needs of passengers with disabilities
  - Follows federal guidelines & standards in ferry accessibility (Cdn. Transport Agency)
  - Adapted Cabins Available for reservation, reduced rates available for attendants
  - Validation of disability required upon check in at terminal. Multiple forms of validation accepted
  
- **Provincial Ferry Services**
  - Thirteen different routes – Intra-Provincial Ferry Services
  - Varying levels of accessibility depending on route and vessel
  - Need to contact Marine Services Branch, Dept of Transportation & Works



## Current Initiatives...

- **Municipal Governments**
  - City of St. John's: Request For Proposals: Accessible Taxi Licences. Closes on May 22, 2015
  
- **Department of Seniors, Wellness, & Social Development**
  - Accessible Taxi Pilot Project – Disability Policy Office
  - Accessible Vehicle Funding – Disability Policy Office
  - Age-Friendly Transportation Project





## Aged Friendly Transportation Pilots

- Clarenville Regional Extended Seniors Transportation (CREST)
  - Geared for those aged 60+ and individuals using wheelchairs
- MetroBus Community Bus
  - Geared for those aged 50+ and individuals using mobility supports in various apartment complexes
- Canadian Red Cross Community Transportation Service
  - Geared to individuals who face barriers to existing transit services.
  - Users must apply to access services



## Current Accessible Taxi Services

- Lewisporte Taxi, Lewisporte
- Newfound Taxi, St. John's
- Jiffy Taxi, St. John's





- "Being able to call an accessible taxi is a huge milestone for people with disabilities and it confirms that we are moving forward to greater inclusion.
- Now we will be able to have spontaneous outings with family and friends, take a pet to the veterinarian in an emergency, and have greater flexibility in planning our work days."

Annette Powell  
Consumer

  
inclusionNL.ca  
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